



Woodruff Electric Cooperative Corporation

Your Local Energy Partner

**IMPORTANT INFORMATION
FROM WOODRUFF ELECTRIC**

3201 Highway 1 N. • P.O. Box 1619 • Forrest City, Arkansas 72336-1619 • (870) 633-2262 • info@woodruffelectric.com

ARKANSAS PUBLIC SERVICE COMMISSION

In response to the State of Emergency issued by Governor Asa Hutchinson, the Commission issued Order No. 1 on April 10, 2020, which suspended all disconnections of water, gas, and electricity services for Commission-regulated utilities and suspended all rules and provisions of individual utility tariffs on file that prevent or condition re-connection of disconnected customers during the pendency of the Governor's emergency declaration, or further actions by the Commission.

On March 26, 2021, the Commission will issue an order either confirming the lifting of the moratorium on disconnections on May 3, 2021, or extending the moratorium.
(DOCKET NO. 20-012-A ORDER NO. 15)

Visit http://www.apscservices.info/APSC_COVID-19_Information.htm to view the full docket.

PAYMENT OPTIONS

Pay by phone, by calling: 1-888-559-6400 or 870-633-7100

Pay online by EBIZ: <https://ebiz.woodruffelectric.com/>

Pay at your local office via the drive-thru:

Forrest City – 3201 Highway 1 N. Forrest City, Arkansas 72335	(870) 633-2262
Augusta - 779 Highway 64 East Augusta, Arkansas 72006	(870) 347-2431
Barton – 6011 Highway 49, Barton, Arkansas 72312	(870) 572-2800
Moro – 300 N. Edrington Road, Moro, Arkansas 72368	(870) 768-4821

We encourage you to make frequent payments beginning as soon as possible to reduce the large amount owed, and to decrease the likelihood of being disconnected once the moratorium is lifted.

We also encourage you to contact your local community assistance office that provides Low Income Home Energy Assistance (LIHEAP), if you qualify and funds are available. Additional federal LIHEAP assistance may be available sometime in the near future following the Coronavirus Relief package signed into law in December 2020. Those community assistance area offices are listed below:

Mid Delta Community Services – Phillips Co. (870) 338-3412; Monroe Co. – (870) 734-1236.
Lee Co. – (870) 295-2125, Prairie Co. – (870) 998-2005
Crowley's Ridge Development Council – Cross Co. – (870) 238-2726.
St. Francis Co. – (870) 630-0193 or (870) 253-3067; Woodruff Co. – (870) 347-1458

If you have any questions, please speak to a Member Service Representative at one of our offices listed above. Thank you for being a valuable member of Woodruff Electric.